JC13 Rec'd PCT/PTO 12/12/00
09/748069

Subclass	Class	ISSUE CLASSIFICATION

PATENT NUMBER

U.S. UTILITY Patent Application

JCH/925

O.I.P.E.	PATENT DATE
SCANNED NS(3) Q.A. AA	

APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER
09/748069		379 370	35	2643 2661	VANDERPAYE

APPLICANTS: Marcus O'Sullivan
Michael Frawley

TITLE: Network spanning heterogeneous call center and method of operation

PTO-2040
12/99

ISSUING CLASSIFICATION

ORIGINAL		CROSS REFERENCE(S)	
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)
379	352		

INTERNATIONAL CLASSIFICATION
H04L 12/66

☐ Continued on Issue Slip Inside File Jacket

☐ TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
			/		

☐ The term of this patent subsequent to _____ (date) has been disclaimed.

☐ The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____

☐ The terminal ____ months of this patent have been disclaimed.

(Assistant Examiner) (Date)

(Primary Examiner) (Date)

(Legal Instruments Examiner) (Date)

NOTICE OF ALLOWANCE MAILED

ISSUE FEE

Amount Due	Date Paid

ISSUE BATCH NUMBER

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